

# REPORT BOGUS REPAIR SCAMS

**PLEASE BE VIGILENT...**

## Reports of scammers targeting homes in Greater Manchester is on the rise

Please be vigilant and report suspicious behaviour such as bogus calls or doorstep visits from contractors claiming to be doing essential repair work in your area and insist on entry to your home.

Scammers often sound credible and may turn up wearing high visibility vests, require access to your property and request payment for bogus repairs. Please be vigilant and if you suspect suspicious activity – do not give out any personal information or access to your home.

It is important you feel safe in your home, please rest assured MSV tenants will always be notified in advance of any work that is due to happen. This could be in the form of a letter, email or phone call from an MSV employee.

When we visit your home to carry out a scheduled visit or repair our employees and sub-contractors will always carry ID and will never ask for money.

If you are unsure, check IDs and report suspicious behaviour to your Neighbourhood Officer or call us on 0161 226 4211.

**Here are some of the latest scams tenants should be aware of and look out for:**

- **Cold callers informing of essential work required in your area such as blocked drains, gas repairs etc.**
- **Bogus repairmen offering to check your boiler.**
- **Offering to work on repairs you are not aware of.**
- **Asking for personal information or payment.**

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