

[Lead Tenant]
[Joint Tenant]
[Address 1]
[Address 2]
[Address 3]
[Address 4]
[Post Code]

[Date]

Dear [Customer Name]

Re: Application to Dispense with Section 20 Consultation for Utilities (2025)

We are writing to you about an important proposal affecting how we manage utilities (gas and electricity) for communal areas across our properties.

What we want to do (and why)

- Because energy costs keep rising each year, we aim to secure longer-term contracts (for example, three to five years) for group-wide supply of gas and electricity.
- These longer contracts will help us negotiate better rates, reduce frequent price increases, and protect you (the customer / resident / leaseholder) from volatility in energy costs.
- To do this efficiently at a group-wide level, we have applied to the Northern Residential Property First-tier Tribunal for dispensation, meaning we want to remove the requirement to carry out a full Section 20 consultation.
- (A Section 20 consultation usually requires us to invite comments and objections before proceeding with contracts. Dispensation allows us to streamline that process.)

What this means for you

- You can still make comments or raise objections to our application.
- Enclosed (or in your letter pack) is a response form for that purpose.
- We will consider all feedback we receive before any final decision is made.
- The relevant documents, including our Statement of Case, application, and Tribunal directions, are included or referenced in your pack.



Mosscares t Vincents Housing Group Head Office, 7th Floor,
Trafford House, Chester Road, Stretford, Manchester M32 0RS

If you would like this information in another language or format, then
please contact us

Si vous voulez ces informations dans une autre langue ou format, prière de nous contacter

ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਪੰਜਾਬੀ ਜਾਂ ਕਿਸੇ ਹੋਰ ਤਰੀਕੇ ਵਿਚ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ
ਸੰਪਰਕ ਕਰੋ।

إذا كنت ترغب في الحصول على هذه المعلومات بلغة أو صيغة أخرى، فيرجى الإتصال بنا.



telephone
0161 226 4211



email
enquiry@msvhousing.co.uk



visit
msvhousing.co.uk

Haddii aad macluumaadkan ubaahan tahay luqad kale ama hab kale, fadlan nala soo xiriir

Jeśli wymagasz tej informacji w innym języku lub formacie to skontaktuj się z nami

اگر این اطلاعات را به یک زبان دیگر و یا در یک قالب متفاوت می خواهید لطفاً با ما تماس بگیرید.

ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਪੰਜਾਬੀ ਜਾਂ ਕਿਸੇ ਹੋਰ ਤਰੀਕੇ ਵਿਚ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ

ਸੰਪਰਕ ਕਰੋ।

What you should do (if you wish)

1. Review the documents we've sent.
2. Fill in the response form if you wish to comment or object.
3. Return it by the deadline (please check the date in your pack).

More information

We have published a Frequently Asked Questions (FAQ) fact sheet to help clarify this process.

If you prefer, you can contact us by email at Leasehold@msvhousing.co.uk with any questions or concerns.

You can view further details about the dispensation process and the Tribunal on our website under "Dispensation for Group-Wide Utilities 2025."

Even if you choose not to respond, the process will still move forward, with or without individual responses, but your feedback can still influence the outcome.

Yours sincerely,

Mo Shafik

Mohammed Shafik
Leasehold Team Leader
Mohammed.shafik@msvhousing.co.uk



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