

Help keep your community safe

Fire safety is a shared responsibility. Please look out for your neighbours and help us keep communal areas safe, clean and welcoming.

If you spot a problem

- If it is safe to do so, politely remind your neighbour of the safety rules.
- If the issue continues, report it to MSV.

Report a communal safety concern



0161 226 4211



enquiry@msvhousing.co.uk



www.msvhousing.co.uk – register for your My MSV customer account to report.



Scan the QR code for more information about communal safety.

www.msvhousing.co.uk



Welcome to your new home

Communal fire safety

Simple steps to protect you,
your neighbours and your home



Keep escape routes clear

Information for new MSV customers

Keep escape routes clear

Corridors, stairwells and walkways maybe needed as escape routes in an emergency. They must remain clear at all times.



Do not leave shoes, mats, cleaning items, garden tools or other belongings outside your front door.



Do not store bicycles, prams or mobility scooters in shared hallways or communal areas.



Never leave boxes, furniture or decorations in stairwells or communal walkways.

**IN A FIRE: GET OUT, STAY OUT AND CALL 999.
Follow the fire action notice for your building.**

Balconies and railings



Do not hang plant pots, troughs or decorations over, or attach them, to railings.



Do not hang washing lines, laundry or clothes from balconies or railings.



Do not use barbecues or patio heaters, and do not smoke on balconies.

Waste and bin stores



Put household waste securely inside the communal bins and close the lid.



Never leave rubbish bags or old furniture in corridors, communal gardens or on the floor of the bin store.



If the bins are full, take your waste back inside your home until there is space or until collection day.



Take bulky waste to your local household waste recycling centre. Bin stores are not for furniture or large household items.



Loose rubbish can attract rats and mice and create a serious health hazard.

Items that can catch fire



Never store petrol, gas cylinders or motorised vehicles inside the building.



Charge e-bikes and e-scooters safely inside your home, away from your main exit. Never charge them in communal areas.



Flatten delivery boxes and place them straight into the correct recycling bin.