

## Preventing damp, mould and condensation

### Why is damp and mould a problem?

Damp and mould can be a problem to your home and health. Severe mould growth can make asthma and other respiratory illnesses worse due to inhalation of mould spores

### Report any defects that could lead to damp or mould:

Please regularly check your home and **report any issues to us immediately** before defects cause serious problems, such as:-

-  Leaks in the roof, gutter, rain water pipes or internal pipes
-  Missing roof tiles or damaged flat roof coverings
-  Rotten windowsills
-  Blocked guttering or blocked or missing air bricks
-  Crumbling or cracking brickwork or chimneystacks

### Report any signs of damp, mould or condensation:

If you spot any signs of damp, mould or condensation please contact us straight away and we will arrange a visit to your home:

-  **Condensation** - areas of moisture on windows or in places where there is little air, for example in corners or behind beds
-  **Rising damp** - often visible at a low level on the ground floor

walls or on solid floors. Look out for tidemarks

**Mould** - black patches in areas where there is little air

**Water penetration** - around window or door frames or guttering

**Leaks** - water coming from a burst or cracked pipe or defective seal

### How you can help prevent damp and mould:

 Reduce steam by covering pans when cooking

 In kitchens and bathrooms keep the doors shut and windows open when in use and use extractor fans if you have them

 Keep windows and any trickle vents open as much as possible

 Dry washing outside if possible. Use a confined space if inside but avoid drying clothes on radiators

 Keep low background heating on all day (we understand you may not be able to do this with rising energy costs)

 Keep items away from outside walls

 Wipe down windows and windowsills in cold weather

**Please report any repairs needed to your home straight away to prevent damp and mould issues by:-**



Registering on our portal, 'My MSV', via our website at [www.msvhousing.co.uk](http://www.msvhousing.co.uk)



Emailing [enquiry@msvhousing.co.uk](mailto:enquiry@msvhousing.co.uk)

**If you are struggling with your heating bills please contact our energy advice service on:-**



[EnergyAdvice@msvhousing.co.uk](mailto:EnergyAdvice@msvhousing.co.uk)

**Would you like this leaflet in another format or language?**

**Please contact us to find out more.**

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